

HOUSE JOINT RESOLUTION 577
By McKee

A RESOLUTION to honor and congratulate Woods Memorial Hospital of Etowah upon receiving the 1998 Tennessee Quality Commitment Award.

WHEREAS, it is fitting and proper that this legislative body should honor those exemplary institutions that have had a profound impact on our great state; and

WHEREAS, Woods Memorial Hospital in Etowah is one such notable institution, a provider of quality, affordable, comprehensive health care for the citizens of southeast Tennessee; and

WHEREAS, Woods Memorial Hospital was recently presented with the distinguished Tennessee Quality Commitment Award for 1998, an accolade given only to institutions who have demonstrated a serious commitment to the use of total quality principles and the best management practices; and

WHEREAS, Woods Memorial was selected from a diverse pool of top-notch businesses and organizations; the Etowah hospital rose to the top of the applicant pool as award examiners scrutinized the applicants on such strenuous criteria as leadership, customer satisfaction, quality improvement, strategic planning, human resource management, and information and analysis; and

WHEREAS, this outstanding award evidences the exemplary efforts of the hospital's employees, each of whom may take credit for the numerous quality improvement gains Woods

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Memorial has seen; their collaborative efforts have resulted in shorter waiting time for patients, improved pain control, better cost control and a stronger emphasis on the privacy and dignity of patients and their families; and

WHEREAS, the hospital administration's commitment to further improvements is evident as the administration and staff know full-well the importance of continuous quality gains; and

WHEREAS, such advanced institutions provide powerful examples of excellence, quality and productivity for other businesses to emulate, and we hereby honor Woods Memorial Hospital of Etowah for their dedication to quality care and to the people of our state; now, therefore,

BE IT RESOLVED BY THE HOUSE OF REPRESENTATIVES OF THE ONE-HUNDREDTH GENERAL ASSEMBLY OF THE STATE OF TENNESSEE, THE SENATE CONCURRING, That we congratulate Woods Memorial Hospital of Etowah upon receiving the prestigious Tennessee Quality Commitment Award for 1998. We hereby honor the staff and administration for their excellence in care-giving and management, and wish them much success as they continue to improve and innovate.

BE IT FURTHER RESOLVED, That an appropriate copy of this resolution be prepared for presentation with this final resolving clause omitted from such copy.